

# Comparisons of Job Characteristics

**Focus Occupation:** Secretaries and Administrative Assistants, Except Legal, Medical, and Executive (43-6014)

**Associated Occupation:** Receptionists and Information Clerks (43-4171)

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

## Knowledge

Similarity of Focus Occupation to Associated Occupation: 96

**Focus Occupation:** Secretaries and Administrative Assistants, Except Legal, Medical, and Executive (43-6014)  
**Associated Occupation:** Receptionists and Information Clerks (43-4171)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Customer and Personal Service	11.3	15.5	15.7	0	Current knowledge level may be sufficient
Clerical	7.3	14.7	20.7	>>	Current knowledge level is likely more than sufficient
Computers and Electronics	8.4	10.2	12.5	>	Current knowledge level is likely sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Skills

Similarity of Focus Occupation to Associated Occupation: 93

**Focus Occupation:** Secretaries and Administrative Assistants, Except Legal, Medical, and Executive (43-6014)  
**Associated Occupation:** Receptionists and Information Clerks (43-4171)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Speaking	10.8	11.6	13.8	>	Skill level is likely sufficient
Active Listening	11.0	11.2	13.6	>	Skill level is likely sufficient
Service Orientation	7.9	11.0	12.2	>	Skill level is likely sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Abilities

Similarity of Focus Occupation to Associated Occupation: 87

**Focus Occupation: Secretaries and Administrative Assistants, Except Legal, Medical, and Executive (43-6014)**  
**Associated Occupation: Receptionists and Information Clerks (43-4171)**

Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Oral Expression	12.4	12.6	14.1	>	Current ability level is likely sufficient
Oral Comprehension	12.5	11.9	15.0	>>	Current ability level is likely more than sufficient
Speech Recognition	9.9	11.2	13.3	>	Current ability level is likely sufficient
Speech Clarity	10.2	10.1	11.2	>	Current ability level is likely sufficient
Written Comprehension	11.0	9.7	13.1	>>	Current ability level is likely more than sufficient
Near Vision	11.1	9.3	12.5	>>	Current ability level is likely more than sufficient
Number Facility	6.3	6.7	2.3	<<	Extensive improvement in abilities may be required
Memorization	5.6	6.1	6.1	0	Current ability level may be sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Activities that Both Occupations Have in Common

**Similarity of Focus Occupation to Associated Occupation: 92**

**Focus Occupation: Secretaries and Administrative Assistants, Except Legal, Medical, and Executive (43-6014)**  
**Associated Occupation: Receptionists and Information Clerks (43-4171)**

Work Activities	Exclusivity of Activity
Answer calls using switchboard	89
Arrange teleconference calls	78
Develop travel itinerary	82
Distribute correspondence or mail	76
Enter time sheet information	82
Fill out business or government forms	42
Greet customers, guests, visitors, or passengers	63
Maintain appointment calendar	78
Maintain inventory of office forms	71
Maintain records, reports, or files	5
Maintain telephone logs	74
Maintain travel expense accounts	84
Make travel reservations	82
Route multi-line telephone calls	85
Schedule meetings or appointments	68
Schedule or contract meeting facilities	80
Take messages	68
Transcribe spoken or written information	74
Type document from machine transcription	87
Type letters or correspondence	78

Use computers to enter, access or retrieve data	3
Use oral or written communication techniques	1

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Tools and Technologies that Both Occupations Have in Common

Similarity of Focus  
Occupation to Associated  
Occupation: 86

**Focus Occupation: Secretaries and Administrative Assistants, Except Legal, Medical, and Executive (43-6014)**  
**Associated Occupation: Receptionists and Information Clerks (43-4171)**

Tools and Technologies	Exclusivity
Calculating machines and accessories	3
Computer data input devices	2
Computers	1
Content authoring and editing software	1
Content management software	6
Data management and query software	1
Duplicating machines	6
Finance accounting and enterprise resource planning ERP software	2
Information exchange software	1
Network applications software	1
Personal communication devices	2
Typing machines and accessories	25

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.